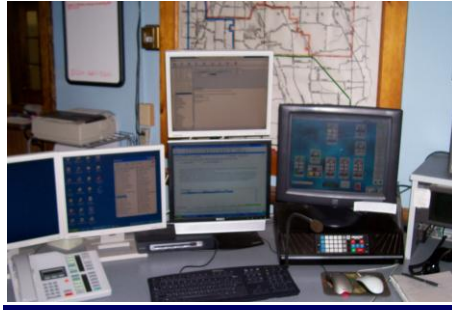


PUBLIC SAFETY COMMUNICATIONS



The East Aurora Public Safety Communications Unit consists of four full time and seven to nine part time Public Safety Dispatchers. Public Safety Dispatchers are, quite simply, the "**FIRST**" First Responders. They are responsible for taking all incoming calls, including walk-in complaints, and obtain as much information as possible, prioritize them, and then disseminate the information to the appropriate agency. EAPD Public Safety Communications are responsible for handling all calls for EAPD and the ten fire companies in six jurisdictions. They also serve as the contact to other police departments, Central Police Services, EMS, HazMat, highway crews, public utility agencies, and fire companies outside their district. In addition PSD's process police & fire reports and document all communications business conducted by the EAPD and fire companies within their control.

CALLS FOR SERVICE

