



June 20, 2011

Dear Municipal Official:

I am writing to you as part of our ongoing efforts to keep you apprised of developments affecting Time Warner Cable subscribers in the Western New York Division.

Time Warner Cable's agreements with programmers and broadcasters to carry their services and stations routinely expire from time to time. We are usually able to obtain renewals or extensions of such agreements, but in order to comply with applicable regulations, we must inform you when an agreement is about to expire. The following agreements are due to expire soon and we may be required to cease carriage of one or more of these services/stations in the near future:

CMT, CMT HD Current, Discovery ID, Planet Green, Planet Green HD, BBC America, BBC America HD, E!, E! HD, Encore, Encore HD, Encore Action, Encore Drama, Encore Love, Encore Mystery, Encore WAM, Encore Westerns, FUSE, FUSE HD, Golf Channel, Golf Channel HD, IndiePlex, RetroPlex, Starz!, Starz! HD, Starz Cinema, Starz Comedy, Starz Comedy HD, Starz Edge, Starz Edge HD, Starz In Black, Starz Kids & Family, Starz Kids & Family HD, Style, Style HD, Trutv, TrutvHD, The Weather Channel, The Weather Channel HD, Lifetime, Lifetime Movie Network, Lifetime Movie Network HD, Lifetime Real Women, WIVB, WIVB HD, WNLO, WNLO HD.

In addition, from time to time, we make certain changes in the services that we offer in order to better serve our customers. The following changes are planned:

**On or about July 1, 2011, the following price adjustment will take effect:**

The rate for HBO will be adjusted from \$13.95 to \$14.95

Some of the new services listed above cannot be accessed on CableCard-equipped Unidirectional Digital Cable Products purchased at retail without additional two-way capable equipment.

If you have any questions or concerns please feel free to contact me at 585-756-1326.

Sincerely,

A handwritten signature in black ink that reads "Sharon L. Hanson". The signature is written in a cursive, flowing style.

Sharon L. Hanson  
Director, Government Relations