



June 9, 2011

Dear Municipal Official:

Time Warner Cable's agreements with programmers and broadcasters to carry their services and stations routinely expire from time to time. We are usually able to obtain renewals or extensions of such agreements, but in order to comply with applicable regulations, we must inform you when an agreement is about to expire. The following agreements are due to expire soon, and we may be required to cease carriage of one or more of these services/stations in the near future: CMT, CMT HD, Current TV, Discovery ID, Planet Green, Planet Green HD, AmericanLife, BBC America, BBC America HD, E!, E! HD, Encore, Encore HD, Encore Action, Encore Drama, Encore Love, Encore Mystery, Encore WAM, Encore Westerns, FUSE, FUSE HD, Golf Channel, Golf Channel HD, IndiePlex, RetroPlex, Sprout, Starz!, Starz! HD, Starz Cinema, Starz Comedy, Starz Comedy HD, Starz Edge, Starz Edge HD, Starz In Black, Starz Kids & Family, Starz Kids & Family HD, Style, Style HD, Trutv, TrutvHD, The Weather Channel, The Weather Channel HD, Lifetime, Lifetime Movie Network, Lifetime Movie Network HD, WONS-Choice TV,

In addition, from time to time we make certain changes in the services that we offer in order to better service our customers. The following changes are planned:

On or about July 7, 2011, the following channels will be added:

Sundance HD Ch 884 to Digital Basic HD
Bloomberg HD Ch 883 to Digital Basic HD
Inspiration Network Ch 177 (Olean/Olean North/Wellsville/Ulysses Ch 264) to Digital Basic SD
Gospel Music HD Ch 882 to Digital Basic HD
Jewish Life TV Ch 178 to Digital Basic SD
GSN HD Ch 881 to Digital Basic HD

On or about July 7, 2011, the following channel will be moved from Digital Variety Tier to Digital Basic Tier:

Gospel Music Ch 135 (Olean/Olean North/Wellsville/Ulysses Ch 115)

On or about July 12, 2011, the following channel will be moved:

NYS Legislative Ch 127 will move to Ch 83

On or about July 12, 2011, the following channels will be added:

WNYO The Cool TV Ch 697 (currently carried on Ch 187)
Espanol On Demand Ch 928
International Movies On Demand Ch 929
Here TV On Demand Ch 930
Here TV Ch 931

On or about July 12, 2011, the following channels will be removed:

BBC On Demand Ch 927 will be removed and content can be found on Entertainment On Demand Ch 926. Exercise TV On Demand Ch 942 will be removed and content can be found on Sports & Fitness On Demand Ch 945

On or about July 12, 2011, the following channels will be rebranded:

Journey TV On Demand Ch 1282 will be rebranded to Travel On Demand and Sports On Demand will be rebranded to Sports & Fitness On Demand

On or about July 13, 2011, the following channel will be added:

YNN Buffalo On Demand Ch 1009

On or about July 28 2011, the following channels will be removed:

WUTV The Country Network Ch 259 (can be viewed on Ch 698)

WNYO The Cool TV Ch 187 (can be viewed on Ch 697)

On or about July 12, 2011, Time Warner Cable will be making technical changes to our cable system that may disrupt the customers ability to view the following unencrypted ("in-the-clear") channels on a digital television or other device that includes a QAM tuner (a "ClearQAM device"): WNLO HD Ch 711, WNLO SD Ch 11, WNYO The Cool TV Ch 187 (697), WPXJ HD Ch 18 (WNY Suburban, City of Buffalo and Westfield) Ch 20 (Dunkirk) Ch 22 (Olean/Olean North/Wellsville/Ulysses) (Customers using digital cable set-top boxes will not notice any change.) If this occurs, the customer will need to go into the settings menu on their ClearQAM device and perform a new channel scan in order to resume viewing these channels. We apologize for any inconvenience.

Some of the new services listed above cannot be accessed by CableCard-equipped Unidirectional Digital Cable Products purchased at retail without additional, two-way capable equipment

If you have any questions or concerns, please feel free to contact me at 716-558-8559.

Sincerely,



Sharon L. Hanson
Director, Government Relations